

## **PUBLIC APPENDIX B - Key Performance Indicators**

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Number	Service level	Objective	KPI	Target	Reporting Frequency
<b>Service delivery and quality</b>					
1.	Community/ Universal	Service visibility and engagement	Allocation of a named school nurse or school nursing team for each neighbourhood of schools	100%	Annually
2.	Community/ Universal	Service visibility and engagement	Number and percentage of schools with a partnership agreement in place (to be reviewed/renewed annually)	90%	Annually
3.	Community/ Universal	Service visibility and engagement	Number and percentage of school sessions attended by the school nurse or school nursing team, by setting type	80%	Quarterly
4.	Community/ Universal	Collection of quality health data	Number and percentage of schools with an up-to-date (reviewed within the last year) school health profile.	90%	Annually Q4
5.	Community/ Universal	Service quality and improvement	Summary report of service user feedback from children and young people, parents and carers, teachers and school staff as well as proposed changes to improve service quality	1 report	Annually
<b>A dedicated safeguarding health offer for all children residing in the borough</b>					
6.	Targeted	Child Protection	Number and percentage of children subject to a child protection plan (CPP) in year 13 whose health was assessed by a school nurse and report shared with the GP	80%	Annually
7.	Targeted/	Child protection, children in need	Number and percentage of CYP on Child Protection Plan (CPP) who have had a Child Protection Health Review according to statutory guidance timescale	95%	Quarterly

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	Specialist	and LAC			reporting
8.	Targeted/ Specialist	Child protection	Number and percentage of Initial Child Protection Conferences (ICPC) attended where the school nurse was an identified lead health practitioner	95%	Quarterly
<b>The delivery of the mandated National Child Weight Measurement Programme (NCMP) for children in reception and year six and hearing and sight screening for reception-age children.</b>					
9.	Universal	NCMP	Number and percentage of children aged 4-5 with completed height and weight check	98%	Bi-annually
10.	Universal	NCMP	Number and percentage of children aged 10-11 with completed height and weight check	98%	Quarterly
11.	Universal	NCMP	Percentage of data uploaded by agreed deadline <i>(Reporting frequency and progress towards target to be agreed during mobilisation)</i>	100%	<i>2-3 times per annum TBC</i>
12.	Targeted/ Specialist	NCMP	Number and percentage of children identified as overweight (BMI>91st centile) or obese (BMI>98th centile) whose parent/carer received brief intervention/telephone contact	95%	Quarterly
13.	Targeted/ Specialist	NCMP	Number and percentage of children identified through NCMP as overweight or obese who were referred to tier 2 weight management service or equivalent <i>(KPI target to be reviewed at the end of year 1 March 2025)</i>	20%	Quarterly
14.	Universal	NCMP	Percentage of parents/carers NCMP result letters sent by agreed deadline (within 6 weeks of measurement)	100%	Annual NCMP return
15.	Universal	Vision screening	Coverage (number and percentage of eligible children aged 4-5 years who have received vision screening) where parents/carers have consented.	90%	Annually

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16.	Universal	Hearing screening	Coverage (number and percentage of eligible children aged 4-5 years who have received hearing screening) where parents/carers have consented.	90%	Annually
17.	Targeted/ Specialist	Vision screening	Number and percentage of referrals to optometry which are made within X days of testing <i>(X to be agreed during the mobilisation period)</i>	100%	Annually
18.	Targeted/ Specialist	Hearing screening	Number and percentage referrals to audiologist which are made within X days of testing <i>(X to be agreed during the mobilisation period)</i>	100%	Annually
19.	Universal	Vision screening	Number and percentage of parents who are sent feedback on results of vision screening within X days of testing <i>(X to be agreed during the mobilisation period)</i>	100%	Annually
20.	Universal	Hearing screening	Number and percentage of parents who are sent feedback on results of hearing screening within X days of testing <i>(X to be agreed during the mobilisation period)</i>	100%	Annually
<b>Meeting additional and complex health needs including the safe and effective management of long term health conditions</b>					
21.	Targeted/ Specialist	Knowledge of children's additional health needs	Number and percentage of schools with an up-to-date list of children with additional health needs	90%	Annually Q4
22.	Targeted/ Specialist	Individual Health and care Plans	Number and percentage of children in mainstream schools whose IHCP is reviewed annually at a minimum  <i>The KPI wording, target and reporting frequency will be discussed and agreed with the successful provider during the mobilisation phase.</i>	85%	Quarterly

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23.	Targeted/Specialist	Individual Health and care Plans	Percentage of IHCPs supported by the SBHS quality checked termly (audited) by service manager for quality makers (random selection) including for 'voice of the child' and health outcomes	10%	Annually
<b>Protecting and promoting the health of all children in maintained schools</b>					
KPIs and ARRs to be negotiated and agreed during the mobilisation period.					
<b>Clinical oversight for the hearing, sight, height and weight checks, conducted in Orthodox Jewish independent schools in Hackney</b>					
24.	Universal	Oversight of school-based health checks in Orthodox Jewish independent schools	Annual observation of the delivery of the school-based health checks in the girls schools including; <ul style="list-style-type: none"> <li>• Height &amp; weight checks in reception</li> <li>• Height &amp; weight checks in year six</li> <li>• Hearing and sight checks in reception</li> </ul>	1	Annually
25.	Universal	Oversight of school-based health checks in Orthodox Jewish independent schools	Annual observation of the delivery of the school-based health checks in the boys schools including; <ul style="list-style-type: none"> <li>• Height &amp; weight checks in reception</li> <li>• Height &amp; weight checks in year six</li> <li>• Hearing and sight checks in reception</li> </ul>	1	Annually